

## LETTER OF GUARANTEE

**TO: SLOVAKATION, s. r. o.**  
**CID: 50 382 454**

Under Act no. 170/2018 Coll., in case of the insured event (tour operator's bankruptcy) Union poisťovňa, a.s., Karadžičova 10, 813 60 Bratislava, Slovak republic shall provide the traveller:

- the repatriation, if it is a part of the tour,
- the indemnification in the amount of the price of the non-provided tour
- the indemnification in the amount of the difference between the paid price for the tour and the price of the partially provided tour, if the tour was provided partially.

In accord with the Act no. 170/2018 Coll. the insurance contract covers claims against the travel agency **up to the amount 10,000 EUR.**

The insurance contract will apply only to tours purchased in the period **from 01st November 2023 to 31st October 2024.**

Claims can be reported in writing to the address indicated above, or by e-mail: [majetok.likvidacia@union.sk](mailto:majetok.likvidacia@union.sk), or telephonically during the business hours to the telephone number +421-2-20815 911, eventually +421 904 895 605.

The traveller should present their claim within 6 months since the loss occurred.

 U021  
Union poisťovňa, a. s.  
Karadžičova 10, 813 60 Bratislava



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